



**UTTARAKHAND TOURISM DEVELOPMENT BOARD, (UTDB)
PT. DEEN DAYAL UPADHYAY, PARYATAN BHAWAN,
NEAR O.N.G.C. HELIPAD, NIMBUWALA,
GARHI CANTT, DEHRADUN 248 003
Ph. 91-135-2559898, Fax, 91-35-2559988**

No. Parking lots/2022

Dated 7th April 2022

Subject: Request for Proposals through e-procurement portal for selection of Service Provider to operate and manage Parking lots at various sites in Uttarakhand.

Tender Schedule

| | |
|---|--|
| Date of downloading tender document | From 03:00 PM on 07.04.2022 |
| Pre-proposal meeting | at 12.00 Noon on 12.04.2022 |
| Last date for seeking clarification, if any | Upto 02:00 PM on 16.04.2022 |
| Start date and time for uploading of proposal in e-Procurements platform | From 02:00 PM on 13.04.2022 |
| Last date and time for uploading of proposal in e-Procurements platform | Upto 02:00 PM on 18.04.2022 |
| Time and date of opening of Technical proposal | at 02:30 PM on 18.04.2022 |
| Time and date of opening of Financial proposal | To be intimated later |
| Place of Opening of proposals and Address for communication | Uttarakhand Tourism Development Board (UTDB) Pt. Deen Dayal Upadhyay, Paryatan Bhawan, Near O.N.G.C. Helipad, Nimbuwala, Garhi Cantt, Dehradun – 248 003 |

I. Instruction to Bidder (ITB)

1. Uttarakhand Tourism Development Board (UTDB) invites RFP through e-procurement portal for **selection of Service Provider to operate and manage Parking lots at various sites in Uttarakhand** as per details given in this tender following Uttarakhand Procurement Rules, 2017.
2. Detailed Scope of Work / Services are given before commencement of Annexures Section.
3. **Eligibility-cum-Qualification Criteria:**
 - (i) Should be a legal entity as per Indian Law.
 - (ii) Should have GST registration.
 - (iii) If any bidder, during three years prior to last date for proposal submission, has not signed the Contract after issue of Notification of Award (NOA) by UTDB or failed to execute the Contract after signing for UTDB, is not eligible against this tender.
 - (iv) A Power of Attorney for signing of proposal needs to be furnished in favour of the Authorized Signatory as per format provided in Annexure - 8.

- (v) Affidavit as per format provided in Annexure – 10.
- (vi) Original affidavit on non-judicial stamp paper of Rs. 100 regarding previous five years litigation history as per Annexure - 11.
- (vii) The Service Provider should not have been black listed as on the last date of proposal submission by any Ministry / Department / under taking of Government of India or any State or Union Territory Administration.
4. The Service Providers should submit along with the proposal, all relevant documents to establish their eligibility and also for meeting post-qualification criteria.
5. With regard to eligibility and post-qualification criteria; and Service Providers' responsiveness, the interpretation and decision of the Technical Evaluation Committee shall be final and binding on all Service Providers.
6. Tender fee of Rs. 2,360/- (Rupees 2000/- + GST) to be paid online as per details given under ITB Clause No. 7 (7.2) before opening of technical proposals. **In case of non-payment within this time and / or of lesser value, the proposal shall be summarily rejected.**
7. **Earnest Money Deposit:**
- 7.1 EMD Amount is Rs. 5,000/- per package to be paid online as per details given below before technical proposal opening. In case of lesser amount while bidding for more than one package, packages more advantageous to UTDB shall be considered. **In case of non-payment within this time and / or of lesser value, the proposal shall be summarily rejected.**
- 7.2 Bank details for net-banking are:
- (a) Beneficiary name – CEO Uttarakhand Tourism Development Board Dehradun
- (b) Bank's name – Indian Bank
- (c) Account Number - 50517934250
- (d) Branch – Nimbuwala, Garhi Cantt
- (e) Address – Nimbuwala, Garhi Cantt, Dehradun
- (f) IFSC – IDIB000N599
- (g) GST No. – 05AAALU0031F1ZK
- (h) PAN – AAALU0031F
- 7.3 The bidders (enterprises) complying with the provisions of Uttarakhand Government Order No. 1542/VII-3-19/143-Industry/2003 dated 20th August 2019 are exempted from payment of Tender Fee and Earnest Money Deposit (EMD).
8. **Proposal Preparation Cost:**
- The Service Provider shall be responsible for all the costs associated with the preparation of its proposal and its participation in the bidding process. UTDB will not be responsible or in any way liable for such costs, regardless of the conduct or outcome of bidding.
9. **Clarifications:**
- Service Provider requiring any clarification on the tender document through e-mail to utdbplanning@gmail.com with CC to procurement.utdb@gmail.com prior to the time and date given in the Tender Schedule (Page – 1).
10. **Amendment of Proposal:**
- 10.1 At any time prior to the proposal due date, UTDB may, for any reason, whether at its own

initiative or in response to clarifications requested by a Service Provider, modify the proposal through Addendum / Corrigendum which will be posted on the website: www.uktenders.gov.in only.

- 10.2 In order to afford Service Providers reasonable time in which to take an Addendum into account, or for any other reason, UTDB may, at its own discretion, extend the proposal due date.

11. Validity of Proposal:

- 11.1 The proposal shall be valid for not less than 120 (One Hundred and Twenty) days from the last date for proposal submission (but excluding the day of proposal submission). Proposals of lesser validity shall be summarily rejected as non-responsive.
- 11.2 Prior to expiry of the original Proposal Validity Period, UTDB may request that the Service Providers extend the period of validity for a specified additional period. A Service Provider may refuse the request without forfeiting its Earnest Money. The proposal of any Service Provider refusing to extend the Earnest Money shall be returned and shall not be included in the further proposal process. A Service Provider agreeing to the request of extending the Earnest Money will not be allowed to modify its proposal, but would be required to extend the validity of its Earnest Money for the period of extension.

12. Pre-Proposal Meeting:

- 12.1 To clarify and discuss issues with respect to the work and the proposal, a Pre-Proposal meeting will be held on the date, time and place indicated in the Tender Schedule given on Page no. 1 of this document, subject to required permissions on account of situation arising out of COVID 19. In addition, participation through **Video Conference (VC)** will also be facilitated, details for which will be shared on request. Attendance of the bidders at the Pre-Proposal meeting is not mandatory. **But it is highly recommended to attend for understanding the provisions of RFP and Selection process.**
- 12.2 During the course of Pre-Proposal conferences, the Service Providers will be free to seek clarifications and make suggestions for consideration of UTDB. UTDB shall endeavor to provide clarifications and such further information as it may, in its sole discretion, consider appropriate for facilitating a fair, transparent and competitive bidding process.

13. Service Providers may note that UTDB will not entertain any deviations to the proposal at the time of submission of the proposal or thereafter. The proposal to be submitted by the Service Providers will be unconditional and unqualified and the Service Providers would be deemed to have accepted the terms and conditions of the proposal with all its contents including the Contract. Any conditional proposal shall be regarded as non-responsive and shall be rejected.

14. No interpretation, revision, or other communication from UTDB regarding this solicitation is valid unless posted on website: www.uktenders.gov.in.

15. Format and Submission of Proposal:

- 15.1 Service Providers would provide all the information as per this proposal and in the specified formats. UTDB reserves the right to reject any proposal that is not in the specified formats.
- 15.2 The proposal should be submitted in two folders as provided in the e-portal – Technical and Financial Proposals.
- 15.3 Covering Letter as per format given in Annexure – 2
- 15.4 Technical proposal folder should include:

All the documents required as per this RFP except Financial Proposal.

No financial information like price should be given in the Technical proposal, in which case the proposal shall be summarily rejected.

- 15.5 Financial proposal folder:
As per BoQ in the financial folder.
- 15.6 The Service Provider shall prepare and submit online through website: www.uktenders.gov.in scanned copies of original documents comprising the proposal as described above.
- 15.7 Proposals should be submitted / uploaded on the website: www.uktenders.gov.in only. **Submission of proposals through any other mode is not acceptable and shall not be considered.**
- 15.8 UTDB, at its sole discretion, may extend the last date for proposal submission proposal submission by issuing an Addendum on the website: www.uktenders.gov.in only.
- 15.9 **Late Proposals:** It may be noted that the e-portal will not accept any proposal after the specified due time as per its server clock.
- 15.10 The Service Provider is expected to examine all instructions, forms, terms, and specifications in the tender document. Failure to furnish all information required by the bidding documents or submission of a proposal not substantially responsive to the tender document in every respect will be at the Service Provider's risk and may result in rejection of its proposal.
- 15.11 The (a) **Original Power of Attorney** (as per format), (b) **Original Affidavit** (as per format) and (c) **Original affidavit for litigation history** shall be submitted in person or through registered post / speed post / courier to Planning Section of UTDB, Pt. Deen Dayal Upadhyay, Paryatan Bhawan, Near O.N.G.C. Helipad, Nimbuwala, Garhi Cantt, Dehradun, within five (5) working days of UTDB following the last date for proposal submission. The Proposal Inviting Authority shall not be held liable for any delays in the receipt of these documents. **In case these original documents are not received within this period, the proposal shall be summarily rejected. No other original documents are required at this stage.**
- 16. Modification and Withdrawal of Proposals:**
- 16.1 The Service Provider may modify or withdraw its proposal on e-portal before the proposal due date and time. However, no proposal can be modified or withdrawn thereafter.
- 16.2 Withdrawal of a proposal during the interval between the proposal due date and expiration of the proposal Validity Period would result in forfeiture of the Earnest Money.
17. UTDB reserves the right to reject any proposal which in its opinion is non-responsive and no request for modification or withdrawal shall be entertained by UTDB in respect of such proposals.
18. Conditional proposal shall not be considered. Any proposal found to contain conditions attached, shall be rejected.
- 19. Proposal Opening:**
- 19.1 Service Providers' representatives who choose to be present may attend the proposal opening.
- 19.2 If the office happens to be closed on pre-proposal meeting or proposals' opening day, same stands postponed to the next working day without any change in time or venue. **However, there will be no change in Proposal submission date on e-portal, unless it is also extended.**
- 20. Confidentiality:**
- 20.1 In case of the bidders, any act of interference or attempt to influence the personnel associated with the evaluation shall be viewed seriously; and may also result in declaring the proposal as

invalid.

- 20.2 Information relating to the examination, clarification, evaluation and recommendation shall not be disclosed to any person not officially concerned with the process. UTDB will treat all information submitted as part of proposal in confidence and will ensure that all who have access to such material treat it in confidence. UTDB will not divulge any such information unless it is ordered to do so by any Government authority that has the power under law to require its disclosure

21. Clarifications:

- 21.1 To assist in the process of evaluation of proposals, UTDB may, at its sole discretion, ask any Service Provider for clarification including additional information and documents. In case of any additional documents, same can be accepted only if they are of historical nature i.e., either the documents or facts in the documents should have existed prior to be proposal submission time and same could be verified independently. However, no change in the substance of the proposal would be permitted by way of such clarifications. The request for clarification and the response shall be in writing or e-mail or by facsimile.
- 21.2 UTDB reserves the right to independently verify by a team of Officers of UTDB or independently facts and figures provided in the documents submitted by the Service Providers; in addition to right to disqualify, reject and/ or accept any and all submissions or other information and/ or evidence submitted by or on behalf of any Service Provider.
- 21.3 Service Providers shall fill up the required information as per the prescribed proposal form. If any Service Provider does not fill up the information properly, UTDB has a right to reject such proposals.

22. Proposal Evaluation:

- 22.1 To assist in the examination, evaluation, and comparison of proposals, UTDB may utilise the services of consultant/s or advisor/s.
- 22.2 Evaluation of proposals will be done in two stages – first of Technical Proposal, if found responsive, followed by Financial Proposal.
- 22.3 Bidder can bid for any one or any number including all packages.
- 22.4 Contract will be awarded for the highest Annual fee excluding taxes. In case more than one Service Provider has quoted same fee, the Service Provider having higher / highest cumulative annual turnover during the best three Financial Years of 2017-18, 2018-19, 2019-20 & 2020-21 will be declared as successful Service Provider.
- 22.5 Proposal submitted with an adjustable price will be treated as non-responsive and rejected.
- 22.6 Proposals shall be deemed to be under consideration immediately after they are opened and until such time UTDB makes official intimation of award/ rejection to the Bidders. While the Proposals are under consideration, Bidders and / or their representatives or other interested parties are advised to refrain from contacting UTDB and or their employees/ representatives on matters related to the Proposals under consideration by any means. In case of any act of interference or attempt to influence the personnel associated with the evaluation shall be viewed seriously; and may also result in declaring the proposal as invalid.
- 22.7 Further applicable Financial Evaluation and subsequent purchase preference may be considered for the bidders (enterprises) eligible under the provisions of Uttarakhand Government Order (GO) of Finance Department No. 195/XXVII (7)32/2007 TC/2019 dated 12th July 2019.
- 22.8 With regard to eligibility and post-qualification criteria; and Service Providers' responsiveness, the interpretation and decision of the Technical Evaluation Committee (Tender Scrutiny Committee of UTDB) shall be final and binding on all Bidders.

23. UTDB's Right to Accept or Reject Proposal:

- 23.1 UTDB reserves the right to accept or reject any or all of the proposals without assigning any reason and to take any measure as it may deem fit, including annulment of the bidding process, at any time prior to award of Work, without liability or any obligation for such acceptance, rejection or annulment. UTDB also reserves the right to reject all proposals for a particular package at its discretion.
- 23.2 UTDB reserves the right to reject any proposal including that of the Preferred Service Provider if:
- (i) at any time, a material misrepresentation is made or uncovered; If a fraud or fraudulent practice adopted by any Service Provider is established, the Service Provider may be blacklisted and /or appropriate legal proceedings may be initiated against such Service Provider as per the prevailing laws, OR
 - (ii) the Service Provider does not respond promptly and thoroughly to requests for supplemental information required for the evaluation of the proposal.
- 23.3 If such disqualification/ rejection occur after the Financial Proposals have been opened and the highest ranked Service Provider gets disqualified / rejected, then UTDB reserves the right to:
- (i) either invite the next highest ranked Service Provider to match the Financial Proposal submitted by the highest ranked Service Provider; OR
 - (ii) take any such measure as may be deemed fit in the sole discretion of UTDB, including annulment of the bidding process.

24. Negotiation:

Ordinarily no negotiation shall be done. However, in exceptional case where price negotiation is necessary due to some unavoidable circumstances, the same shall be resorted with the highest evaluated responsive Service Provider

25. Notifications:

- 24.1 Upon acceptance of the Financial Proposal of the Preferred Service Provider with or without negotiations, UTDB shall declare the Successful Service Provider as Preferred Service Provider.
- 24.2 UTDB will notify the Successful Service Provider by facsimile or e-mail and by a letter (Speed Post / Registered Post) that its proposal has been accepted.

26. Acceptance of Notification of Award (NOA):

Within seven (7) days from the date of issue of the NOA, the Successful Service Provider shall confirm acceptance of the NOA.

27. Execution of Contract:

- 27.1 The Successful Service Provider shall execute the Contract within two (2) weeks of the issue of NOA or such time as indicated by UTDB.
- 27.2 UTDB will promptly notify other Service Providers that their proposals have been unsuccessful and their Earnest Money will be returned as promptly as possible in any case not later than 30 (thirty) days from the date of announcement of the Successful Service Provider.

28. Performance Security:

- 28.1 Before signing of the Contract, the Successful Service Provider shall furnish Performance Security for an amount equal to not less than 3% of annual fee including GST quoted by the

Service Provider by way of DD or Banker's cheque payable in favour of "Chief Executive Officer, UTDB" at Dehradun or an irrevocable and unconditional Bank Guarantee (Annexure 4) issued by a scheduled bank located in India in favour of UTDB with validity for 60 (sixty) days beyond the performance of the Contract:

- 28.2 The Performance security shall be forfeited and en-cashed in the following cases:
- (i) If the Successful Service Provider withdraws midway during the work completion.
 - (ii) Any other act or acts of the successful Service Provider which renders the work un-operational and UTDB establishes sufficient reasons to forfeit the performance guarantee.
- 28.3 Failure of the successful Service Provider to furnish the Performance Security shall constitute sufficient grounds for the annulment of the award in which event the UTDB may make the award to the next lowest evaluated Service Provider or call for new proposals.

29. Suspension for participation in UTDB tenders: Withdrawing the proposal or failure to sign the Contract or its execution in full or part after signing shall result in suspension from participation in the tenders of UTDB of the consultant including their participation as JV / Consortium partner/s in future. The suspension shall be effective from the date of occurrence of the event for a period of three years except under *force majeure* circumstances, in addition to forfeiture of EMD or Performance Security, if already submitted.

30. Debriefing and Appellate:

- 30.1 Any bidder may request in writing to CEO, UTDB for debriefing after award of contract.
- 30.2 Any bidder may also choose to submit representation to Secretary Tourism, Government Uttarakhand, who may take appropriate decision and action based on the merit of the case.

II. CONDITIONS OF CONTRACT

1. Definitions

- 1.1 In this Contract, the following terms shall be interpreted as indicated:
 - (a) "The Contract" means the agreement entered into between the UTDB and the Service Provider, as recorded in the Contract Form signed by the parties, including all the attachments and appendices thereto and all documents incorporated by reference therein;
 - (b) "The Contract Price" means the fees payable by the Service Provider under the Contract for the full and proper performance of its contractual obligations;
 - (c) "Services" means services required to be provided by the Service Provider covered under the Contract;
- 1.2 The Service Provider shall permit UTDB to inspect the Service Provider's accounts and records relating to the performance of the Service Provider and to have them audited by independent auditors appointed by UTDB, if so decided.

2. Indemnity

- 2.1 The Service Provider shall indemnify UTDB against all third-party claims arising out of this Contract including accidents and damage to the vehicles in the parking area; loss or theft of users' property; and any legal and financial liabilities arising out of negligence or otherwise of the Service Provider's personnel.
- 2.2 The Service Provider shall take all other appropriate insurance covers to protect its own property and employees.
- 2.3 The Service Provider shall further insure for appropriate sum the users of its services as required under relevant Law of the State or India.

3. Compliance to Statutes and Safety Standards:

- 3.1 The Service Provider shall comply with all applicable statutory provisions including guidelines issued by NGT or any other authority/ies with regard to environment protection, safety of the users and general public during the operation by the Service Provider.
- 3.2 The Service Provider shall comply with all applicable statutory provisions with regard Minimum Wages Act, PF, ESI, etc., for the personnel employed.
- 3.3 The Service Provider has to register itself in Uttarakhand State for remittance of GST; if not registered earlier before commencement of services.

4. Payment:

- 4.1 In addition, the Service Provider shall pay the quoted annual fee in advance before 5th of first month of relevant year.
- 4.2 The Service Provider shall pay bills for water, electricity, etc. directly to the concerned agencies / departments / authorities.
- 4.3 The Service Provider will be entirely liable to pay and also responsible for remittance with appropriate authorities all the statutory taxes, duties, license fees, permits, etc., including PF and ESI incurred for and during the execution of this Contract.

5. Tariff:

- 5.1 Proposed rates for parking shall be as per approved rights by UTDB.

6. Commencement of Services:

The Service Provider shall provide all the services agreed upon within seven (7) days from Signing of the Contract.

7. Period of Contract:

For three years from signing of the Contract, subject to satisfactory performance of the Service Provider to be reviewed periodically and at least once in a year. The Contract may be extended on same terms and conditions for further periods but not exceeding in aggregate one year.

8. Contract Amendments:

No variation in or modification of the terms of the Contract shall be made except by written amendment signed by the parties.

9. Assignment:

The Service Provider shall not assign, in whole or in part, its obligations to perform under the Contract, except with the UTDB's prior written consent.

10. Liquidated Damages:

If the Service Provider delays to offer any or all of the Services within the period(s) specified in the Contract, the Service Provider is liable to pay the liquidated damages @ 1% of Performance Security value per week with maximum up to 10%. Thereafter, UTDB has the option to terminate the Contract and encash full amount of the Performance Security.

11. The Service Provider shall rectify any deficiency in the services intimated by UTDB or its authorized representatives within 15 days from the date of such notification. In case such deficiency/ies are not rectified, UTDB reserves the right to get them rectified by any other agency; and such costs shall be recovered from the Performance Security submitted by the Service provider. If the Service provider continues to ignore such notices, UTDB reserves the right to terminate the contract, when such recoveries amount to the quantum of Performance Security amount.

12. Termination for Default:

12.1 The UTDB may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the Service Provider, terminate the Contract in whole or part:

- (i) if the Service Provider fails to deliver any or all of the Services within the period(s) specified in the Contract, or within any extension thereof granted by the UTDB; or
- (ii) if the Service Provider fails to perform any other obligation(s) under the Contract.
- (iii) If the Service Provider, in the judgment of the UTDB has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

12.2 In the event the UTDB terminates the Contract in whole or in part, the UTDB may procure, upon such terms and in such manner as it deems appropriate, Services similar to those undelivered, and the Service Provider shall be liable to the UTDB for any excess costs for such similar Services. However, the Service Provider shall continue the performance of the Contract to the extent not terminated.

13. Force Majeure:

The Service Provider shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, it's delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

14. Settlement of Disputes:

14.1 The UTDB and the Service Provider shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

- 14.2 If after thirty (30) days, the parties have failed to resolve their dispute or difference by such mutual consultation, then either the UTDB or the Service Provider may give notice to the other party of its intention to commence arbitration, as to the matter in dispute, specifically, defined therein, and no arbitration in respect of this matter, shall be commenced unless such notice is given and served. The Arbitration proceedings shall be commenced by a Sole Arbitrator to be agreed by both the parties, on failure the parties either party may invite three names from the President, Indian Council of Arbitration, and parties may agree to any of the name mentioned in the list, on failure it will be open for the parties to approach, as per the provision of section 11 of the Arbitration and Conciliation Act 1996 (as amended by Act No. 03 of 2016). The Service Provider shall initially bear the cost of the Arbitral Tribunal, unless it is decided by the Arbitral Tribunal under section 31(8) read with section 31A of the Act.
- 14.3 All disputes shall be subject to jurisdiction of courts in Dehradun.

SCOPE OF SERVICES FOR OPERATION & MANAGEMENT OF PARKING LOTS

1. Parking lots are located at:

| Sl. No. | Parking site | Package |
|----------------|--|----------------|
| <i>1</i> | <i>2</i> | <i>3</i> |
| 1 | Anandvan Samadhi Parking, Haridwar | Package-1 |
| 2 | Parking at Baurari (Dist. New Tehri) | Package-2 |
| 3 | Sitapur Kongarh, Dist. Rudrapayag | Package-3 |
| 4 | Chamba Multistory Parking, Tehri Garhwal | Package-4 |
| 5 | Multi-level Car Parking, King Kraig, Mussoorie | Package-5 |
| 6 | Sahastradhara Parking, Dehradun | Package-6 |

Package-1 Anandvan Samadhi Parking, Haridwar.

- (1) Parking Area to be managed – 80 x 30 Mtr. (Capacity – 80 Car)
- (2) Working hours: 24 hours on all days without break.
- (3) Appropriate number of CCTV cameras to be installed covering the entire parking area including entry and exit points.
- (4) Full CCTV footage should be archived and made available for review by UTDB or any authority authorized by UTDB or Court during the Contract period.
- (5) Put up Signboard near Entry point and other prominent places displaying tariff and contact details for complaints / suggestions.
- (6) All tokens /tickets shall be computerized.
- (7) Agency's personnel are responsible to inform the police or any other appropriate authorities regarding any suspicious material or person/s noticed within the parking area.
- (8) Agency should provide at least one drinking water outlet.
- (9) Agency shall ensure clean and hygienic environment in the entire parking area including toilets etc.
- (10) Agency shall ensure adequate water supply to toilets.
- (11) Agency shall ensure adequate power supply including back up for the entire parking area including toilets.
- (12) If possible, provide a charging station for caravans and provision for caravan parking (as the area around the parking is suitable for caravan parks).

Facilities available:

- (1) Toilets - 10 Seater Sulabh Toilet

Package-2 Bauradi, New Tehri

- (1) Parking Area to be managed – 1320 Sq. Mtr. (Capacity – 46 Car)
- (2) Working hours: 24 hours on all days without break.
- (3) Appropriate number of CCTV cameras to be installed covering the entire parking area including entry and exit points.
- (4) Full CCTV footage should be archived and made available for review by UTDB or any authority authorized by UTDB or Court during the Contract period.
- (5) Put up Signboard near Entry point and other prominent places displaying tariff and contact details for complaints / suggestions.
- (6) All tokens /tickets shall be computerized.
- (7) Agency's personnel are responsible to inform the police or any other appropriate authorities regarding any suspicious material or person/s noticed within the parking area.
- (8) Agency should provide at least one drinking water outlet.
- (9) Agency shall ensure clean and hygienic environment in the entire parking area including toilets, etc.
- (10) Agency shall ensure adequate water supply to toilets.
- (11) Agency shall ensure adequate power supply including back up for the entire parking area including toilets.

Package-3 Sitapur Kongarh, District Rudraprayag

- (1) Parking Area to be managed – 10369.08 Sq. Mtr. (Capacity – 202 Buses)
- (2) Working hours: 24 hours on all days without break.
- (3) Appropriate number of CCTV cameras to be installed covering the entire parking area including entry and exit points.
- (4) Full CCTV footage should be archived and made available for review by UTDB or any authority authorized by UTDB or Court during the Contract period.
- (5) Put up Signboard near Entry point and other prominent places displaying tariff and contact details for complaints / suggestions.
- (6) All tokens /tickets shall be computerized.
- (7) Agency's personnel are responsible to inform the police or any other appropriate authorities regarding any suspicious material or person/s noticed within the parking area.
- (8) Agency should provide at least one drinking water outlet.
- (9) Agency shall ensure clean and hygienic environment in the entire parking area including toilets, Shops, etc.
- (10) Agency shall ensure adequate water supply to toilets.
- (11) Agency shall ensure adequate power supply including back up for the entire parking area including toilets.

Facilities available:

- | | |
|--------------------------------|---|
| (1) Shops | - 16 |
| (2) Administrative Wing/Office | - 01 |
| (3) Toilets | - Public toilets (1) Gents - 2 block (02 W/C, 03 Washbasin, 05 Urinal) (2) Ladies – 02 Block (02 W/C, 03 Washbasin) |
| (4) Drinking Water | - 02 Nos. |
| (5) Waiting Circulation Area | - 1353.02 Sqm. |

Package-4 Chamba Multistory Parking, Tehri Garhwal.

- (1) Parking Area to be managed – 4130 Sq. Mtr. (Capacity – 15 Bus & 99 Car)
- (2) Working hours: 24 hours on all days without break.
- (3) Appropriate number of CCTV cameras to be installed covering the entire parking area including entry and exit points.
- (4) Full CCTV footage should be archived and made available for review by UTDB or any authority authorized by UTDB or Court during the Contract period.
- (5) Put up Signboard near Entry point and other prominent places displaying tariff and contact details for complaints / suggestions.
- (6) All tokens /tickets shall be computerized.
- (7) Agency's personnel are responsible to inform the police or any other appropriate authorities regarding any suspicious material or person/s noticed within the parking area.
- (8) Agency should provide at least one drinking water outlet.
- (9) Agency shall ensure clean and hygienic environment in the entire parking area including toilets, shops, etc.
- (10) Agency shall ensure adequate water supply to toilets.
- (11) Agency shall ensure adequate power supply including back up for the entire parking area including toilets.

Facilities available:

- | | | | |
|---|---------|---|---|
| 1 | Shops | - | 08 Shops under construction |
| 2 | Toilets | - | 12 seater toilet (06 Gents & 06 Ladies), 08 Urinal, 04 Washbasin |

Package-5 Multi Level Car Parking, King Kraig, Mussoorie

- (1) Parking Area to be managed – 11086 Sq. Mtr. (Capacity – 212 Car)
- (2) Working hours: 24 hours on all days without break.
- (3) Appropriate number of CCTV cameras to be installed covering the entire parking area including entry and exit points.
- (4) Full CCTV footage should be archived and made available for review by UTDB or any authority authorized by UTDB or Court during the Contract period.
- (5) Put up Signboard near Entry point and other prominent places displaying tariff and contact details for complaints / suggestions.
- (6) All tokens /tickets shall be computerized.
- (7) Agency’s personnel are responsible to inform the police or any other appropriate authorities regarding any suspicious material or person/s noticed within the parking area.
- (8) Agency should provide at least one drinking water outlet.
- (9) Agency shall ensure clean and hygienic environment in the entire parking area including toilets, Shops, etc.
- (10) Agency shall ensure adequate water supply to toilets.
- (11) Agency shall ensure adequate power supply including back up for the entire parking area including toilets.

Facilities available:

| | | | | |
|-----|---------|---------------------|---|---|
| (1) | Level 2 | Driver sitting room | - | 01 |
| | | Toilets | - | Male (03 Urinal, 03 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Female (02 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Driver Toilet (1 Seat, 1 W/C) |
| | | Lifts | - | Yes |
| (2) | Level 3 | Driver sitting room | - | 01 |
| | | Cloak Room | | 01 |
| | | Toilets | - | Male (03 Urinal, 03 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Female (02 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Driver Toilet (1 Seat, 1 W/C) |
| | | Lifts | - | Yes |
| (3) | Level 4 | Driver sitting room | - | 01 |
| | | Cloak Room | - | 01 |
| | | Toilets | | Male (03 Urinal, 03 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Female (02 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Driver Toilet (1 Seat, 1 W/C) |
| | | Lifts | - | Yes |
| (4) | Level 5 | Cloak Room | - | 01 |

| | | | | |
|-------------------------|---------|------------------------------------|---|--|
| | | Toilets | - | Male (03 Urinal, 03 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Female (02 Seats, 02 W/C, 1 Geyser, 1 hand dryer, 1 shower head, 1 bath spout, etc). Driver Toilet (1 Seat, 1 W/C) |
| | | Lifts | - | Yes |
| | | Medical shops | - | 02 |
| | | Shops | - | 04 |
| | | Office Area | - | Yes |
| | | Baby sitting room | - | 01 |
| Other Facilities | | | | |
| (1) | Level 1 | Diesel Generator room | - | 01 |
| (2) | Level 1 | Pump for Hydrant system room | - | 01 |
| (3) | Level 1 | Transformer room | - | 01 |
| (4) | Level 1 | LT panels room | - | 01 |
| (5) | Level 3 | Control room for CCTV surveillance | - | 01 |

Package-6 Sahastradhara Parking, Dehradun.

- (1) Parking Area to be managed – 5800 Sq. Mtr. (Capacity – 245 Car/Taxis)
- (2) Working hours: 24 hours on all days without break.
- (3) Appropriate number of CCTV cameras to be installed covering the entire parking area including entry and exit points.
- (4) Full CCTV footage should be archived and made available for review by UTDB or any authority authorized by UTDB or Court during the Contract period.
- (5) Put up Signboard near Entry point and other prominent places displaying tariff and contact details for complaints / suggestions.
- (6) All tokens /tickets shall be computerized.
- (7) Agency's personnel are responsible to inform the police or any other appropriate authorities regarding any suspicious material or person/s noticed within the parking area.
- (8) Agency should provide at least one drinking water outlet.
- (9) Agency shall ensure clean and hygienic environment in the entire parking area including toilets, etc.
- (10) Agency shall ensure adequate water supply to toilets.
- (11) Agency shall ensure adequate power supply including back up for the entire parking area including toilets.

Facilities available:

- (1) Toilets - 11 Seater toilet, 06 Urinal, 05 Washbasin

**Chief Executive Officer,
UTDB.**

Fraud and Corrupt Practices

- 1) The Service Providers and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Bidding Process. Notwithstanding anything to the contrary contained herein, UTDB may reject an Application without being liable in any manner whatsoever to the Service Providers if it determines that the Service Providers has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice in the Bidding Process.
- 2) Without prejudice to the rights of UTDB, if any Service Provider is found by UTDB to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Bidding Process, such Service Providers shall not be eligible to participate in any tender or proposal issued by UTDB or by any other Agency of Government of Uttarakhand during a period of 3 (three) years from the date such Service Providers are found by UTDB to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice, as the case may be.
- 3) For the purposes of this Clause 4, the following terms shall have the meaning hereinafter respectively assigned to them:
 - (a) **“Corrupt practice”** means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the actions of any person connected with the Bidding Process (for avoidance of doubt, offering of employment to, or employing, or engaging in any manner whatsoever, directly or indirectly, any official of UTDB who is or has been associated in any manner, directly or indirectly, with the Bidding Process or the LOA or has dealt with matters concerning the Contract or arising therefrom, before or after the execution thereof, at any time prior to the expiry of one year from the date such official resigns or retires from or otherwise ceases to be in the service of UTDB, shall be deemed to constitute influencing the actions of a person connected with the Bidding Process); or (ii) save and except as permitted under sub clause (d) of Clause 1.2.6, engaging in any manner whatsoever, whether during the Bidding Process or after the issue of the LOA or after the execution of the Contract, as the case may be, any person in respect of any matter relating to the Work or the LOA or the Contract, who at any time has been or is a legal, financial or technical adviser of UTDB in relation to any matter concerning the Work;
 - b) **“Fraudulent practice”** means a misrepresentation or omission of facts or suppression of facts or disclosure of incomplete facts, in order to influence the Bidding Process;
 - (c) **“Coercive practice”** means impairing or harming or threatening to impair or harm, directly or indirectly, any person or property to influence any person’s participation or action in the Bidding Process;
 - (d) **“Undesirable practice”** means (i) establishing contact with any person connected with or employed or engaged by UTDB with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Bidding Process; or (ii) having a Conflict of Interest; and
 - (e) **“Restrictive practice”** means forming a cartel or arriving at any understanding or arrangement among Service Providers with the objective of restricting or manipulating a full and fair competition in the Bidding Process.

Format for Covering Letter ***

To
The CEO
Uttarakhand Tourism Development Board,
Pt. Deendayal Upadhaya Paryatan Bhawan,
Near ONGC Helipad, Garhi Cantt.
Dehradun – 248 003

Dear Sir,

Ref.: Request for Proposals through e-procurement portal for selection of Service Provider to operate and manage Parking lots at various sites in Uttarakhand

1. We have read, understood and accept all the terms and conditions given in the RFP including Fraud and Corrupt Practices (Annexure – 1) and Anti-Collusion Certificate (Annexure – 3) in respect of the captioned proposal and we hereby submit our proposal.
2. We have uploaded Technical and Financial Proposals appropriately on the e-procurement portal: www.uktenders.gov.in
3. We confirm that our proposal is valid for a period of 120 (One Hundred and Twenty) days from last date for proposal submission.
4. We hereby agree and undertake as under:
Notwithstanding any qualifications or conditions, whether implied or otherwise, contained in our proposal we hereby represent and confirm that our proposal is unqualified and unconditional in all respects and we agree to the terms of the Contract, a draft of which also forms a part of the proposal provided to us.

Dated thisDay of, 2022.

Name of the Service Provider

.....
Signature of the Authorised Person

Note:

*** *On the Letterhead of the Service Provider.*

Anti-Collusion Undertaking

1. We hereby certify and confirm that in the preparation and submission of this proposal, we have not acted in concert or in collusion with any other Service Provider or other person/s and also not done any act, deed or thing which is or could be regarded as anti-competitive.
2. We further confirm that we have not offered nor will offer any illegal gratification in cash or kind to any person or Service Provider in connection with the instant proposal.

(Proforma of Performance Bank Guarantee)

THIS DEED OF GUARANTEE executed on this the _____ day of _____ at _____ by _____ (Name of the Bank) having its Head/Registered office at _____ hereinafter referred to as “the Guarantor” which expression shall unless it be repugnant to the subject or context thereof include successors and assigns;

In favour of

Uttarakhand Tourism Development Board, Pt. Deendayal Upadhaya Paryatan Bhawan, Near ONGC Helipad, Garhi Cantt Dehradun-248001 hereinafter referred to as “UTDB”, which expression shall, unless repugnant to the context or meaning thereof include its administrators, successors or assigns.

WHEREAS

By the Contract entered into between UTDB and _____, a company incorporated under the provisions of the Companies Act, 2013 / registered under....., having its registered office/ permanent address at _____ (“the Service Provider”), has been granted the permission **to operate and manage Parking lots at various sites in Uttarakhand** for a period of three years (hereinafter referred to as “the work”).

A. In terms of the Contract, the Service Provider is required to furnish to UTDB, an unconditional and irrevocable bank guarantee for an amount of Rs.....as security for due and punctual performance/discharge of its obligations under the Contract, relating to Work by the Service Provider .

B. At the request of the Service Provider, the Guarantor has agreed to provide bank guarantee, being these presents guaranteeing the due and punctual performance/discharge by the Service Provider of its obligations relating to the work.

NOW THEREFORE THIS DEED WITNESSETH AS FOLLOWS:

1. The Guarantor hereby irrevocably guarantees the due and punctual performance by M/s. _____ (hereinafter called “the Service Provider”) of all its obligations relating to the Work and in connection with achieving the work objectives by the Service Provider in accordance with the Contract.

2. The Guarantor shall, without demur, pay to UTDB sums not exceeding in aggregate Rs. within seven (7) calendar days of receipt of a written demand thereof from UTDB stating that the Service Provider has failed to meet its obligations under the Contract. The Guarantor shall not go into the veracity of any breach or failure on the part of the Service Provider or validity of demand so made by UTDB and shall pay the amount specified in the demand, notwithstanding any direction to the contrary given or any dispute whatsoever raised by the Service Provider or any other Person. The Guarantor’s obligations hereunder shall subsist until all such demands are duly met and discharged in accordance with the provisions hereof.

In order to give effect to this Guarantee, UTDB shall be entitled to treat the Guarantor as the Principal Debtor. The obligations of the Guarantor shall not be affected by any variations in the terms and conditions of the Contract or other documents or by the extension of time for performance granted to the Service Provider or postponement/non exercise/ delayed exercise of any of its rights by UTDB or any indulgence shown by UTDB to the Service Provider and the Guarantor shall not be relieved from its obligations under this Guarantee on account of any such variation, extension, postponement, non-exercise, delayed exercise of any of its rights by UTDB or any indulgence shown by UTDB, provided nothing contained wherein shall enlarge the Guarantor’s obligation hereunder.

This Guarantee shall be irrevocable and shall remain in full force and effect until _____ unless discharged/ released earlier by UTDB in accordance with the provisions of the Contract. The Guarantor's liability in aggregate be limited to a sum of Rs.

3. This Guarantee shall not be affected by any change in the constitution or winding up of the Service Provider /the Guarantor or any absorption, merger or amalgamation of the Service Provider /the Guarantor with any other Person. The Guarantor has power to issue this guarantee and discharge the obligations contemplated herein, and the undersigned is duly authorised to execute this Guarantee pursuant to the power granted under _____.

IN WITNESS WHEREOF THE GUARANTOR HAS SET ITS HANDS HEREUNTO ON THE DAY, MONTH AND YEAR FIRST HEREINABOVE WRITTEN.

SIGNED AND DELIVERED

by

_____ Bank

by the hand of Shri _____

its _____ and authorised official.

Format for Technical Proposal

Not Required

Format for Financial Proposal

As per BOQ in the Financial Folder of e-portal.

Format for Financial Capability

| Financial Year | Annual Turnover (In Rs.) |
|-----------------------|-------------------------------------|
| 2017-18 | |
| 2018-19 | |
| 2019-20 | |
| 2020-21 | |

Note:

1. The Bidder should provide the Financial Capability based on its own financial statements. Financial capability of the Bidder's parent company or its subsidiary or any associate company will not be considered for computation of the Financial Capability of the Bidder.
2. Annual Turnover Certificate duly certified by chartered accountant along with his / her firm stamp and registration number will only be considered.

{Note:

1. To be given on Stamp paper of value not less than Rs. 100, and also should be Notarised.
2. Only in case of Proprietary firms and if signed by proprietor himself / herself, this Power of Attorney is not required. }

Power of Attorney for signing of Application

Know all men by these presents, We..... (name of the firm and address of the registered office) do hereby irrevocably constitute, nominate, appoint and authorise Mr/ Ms (name), son/daughter/wife of and presently residing at, who is presently employed with us and holding the position of, as our true and lawful attorney (hereinafter referred to as the “Attorney”) to do in our name and on our behalf, all such acts, deeds and things as are necessary or required in connection with or incidental to submission of our proposal **to operate and manage Parking lots at various sites in Uttarakhand** proposed by Uttarakhand Tourism Development Board, (the “UTDB”) including but not limited to signing and submission of all applications, proposals and other documents and writings, participate in Pre-Applications and other conferences and providing information/ responses to UTDB, representing us in all matters before UTDB, signing and execution of all contracts including the Contract and undertakings consequent to acceptance of our proposal, and generally dealing with UTDB in all matters in connection with or relating to or arising out of our proposal for the said Work and/ or upon award thereof to us and/or till the entering into of the Contract with UTDB.

AND we hereby agree to ratify and confirm and do hereby ratify and confirm all acts, deeds and things done or caused to be done by our said Attorney pursuant to and in exercise of the powers conferred by this Power of Attorney and that all acts, deeds and things done by our said Attorney in exercise of the powers hereby conferred shall and shall always be deemed to have been done by us.

IN WITNESS WHEREOF WE,, THE ABOVE NAMED PRINCIPAL HAVE EXECUTED THIS POWER OF ATTORNEY ON THIS DAY OF2.....

For
(Signature, name, designation and address)

(Notarised)
(Name, Title and Address of the Attorney)
Accepted
.....
(Signature)

Witnesses:

1.
2.

Notes:

1. The mode of execution of the Power of Attorney should be in accordance with the procedure, if any, laid down by the applicable law and the charter documents of the executant(s) and when it is so required, the same should be under common seal affixed in accordance with the required procedure.
2. Wherever required, the Applicant should submit for verification the extract of the charter documents

and documents such as a board or shareholders' resolution/ power of attorney in favour of the person executing this Power of Attorney for the delegation of power hereunder on behalf of the Applicant.

3. For a Power of Attorney executed and issued overseas, the document will also have to be legalised by the Indian Embassy and notarised in the jurisdiction where the Power of Attorney is being issued. However, the Power of Attorney provided by Applicants from countries that have signed the Hague Legislation Convention 1961 are not required to be legalised by the Indian Embassy if it carries a conforming Apostle certificate.

CONTRACT FORM

THIS AGREEMENT made theday of....., 2021 between..... (Name of UTDB) (Hereinafter called "the UTDB") represented byof the one part and..... (Name of Service Provider) of (Hereinafter called "the Service Provider ") represented by of the other part:

WHEREAS the UTDB is desirous that certain Goods and ancillary services viz., **operate and manage Parking lots at various sites in Uttarakhand** (Brief Description of Goods and Services) and has accepted a proposal by the Service Provider for the same in the sum of (Contract Price in Words and Figures) (Hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
 - a) Power of Attorney;
 - b) Affidavit;
 - c) Covering letter;
 - d) Price Schedule uploaded by the Service Provider;
 - e) Scope of Services;
 - f) Conditions of Contract;
 - g) Notification of Award;
 - h) Minutes of pre-contract negotiation meeting; and
 - i) Performance Security;
3. In consideration of the payments to be made by the UTDB to the Service Provider as hereinafter mentioned, the Service Provider hereby covenants with the UTDB to provide the goods and services and to remedy defects therein in conformity in all respects with the provisions of the Contract.
4. The UTDB hereby covenants to pay the Service Provider in consideration of the provision of the goods and services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the Contract at the times and in the manner prescribed by the Contract.

Brief particulars of the goods and services which shall be supplied /provided by the Service Provider are as under:

TOTAL VALUE:

Contract Period:

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written.

Signed, Sealed and Delivered by the
said (For the UTDB)
in the presence of:.....

Signed, Sealed and Delivered by the
said (For the Service Provider)
in the presence of:.....

(On not less than Rs. 100/- stamp paper)

AFFIDAVIT

I / We, who is / are Authorised to sign and submit the proposal against your tender [title and reference number of the Invitation for proposals] do hereby undertake as follows:

- i. all the statements, documents, testimonials, certificates, etc., uploaded are genuine and the contents thereof are true,
- ii. any of our personnel, representatives, sub-consultants, sub-Service Providers, service providers, Service Provider s and/or their employees will not directly or indirectly, engage in any activity that may intervene, interfere and/or influence the procurement process at any stage,
- iii. indemnify and compensate the UTDB from any penalties and costs that may be incurred due to lapse/s on our part including incorrect / misrepresented / forged documents or statements,
- iv. our firm / company, M/s. and our Principal M/s. are not blacklisted by any ministry / department / undertaking of Government of India, any State government and / or any Union territory administration in India.

2. If we are found contravening this undertaking even after award of contract in our favour or anyone else, we accept disciplinary action by the UTDB including rejection of our proposal, annulment of contract and blacklisting.

Authorized signatory for the Service Provider

Signed: _____
 Name: _____
 Designation: _____
 Date: _____

(Notarised)
 (Name, Title and Address of the Attorney)

Accepted

 (Signature)

Witnesses:

- 1.
- 2.

Duly Authorised to sign this Authorization on behalf of: *[insert complete name of Service Provider]*

LITIGATION HISTORY

*[**Note:** Bidder/Proposer shall provide the certification or information as per format given below. Failure to provide such certification or information (fully and accurately) may result in a determination that the Bid/Proposal is non-responsive.]*

NO LITIGATION CERTIFICATION

I, _____, hereby certify that
(person responsible for submission of Bid/Proposal)

(Bidder/Proposer name as shown on Bid/Proposal)

has not been involved in any litigation for five (5) years preceding the date of submittal of this Bid/Proposal.

LITIGATION HISTORY INFORMATION

(1) Name of Case: _____

Court case identification number: _____

Jurisdiction in which case was filed: _____

Outcome of the case: _____

(2) Name of Case: _____

Court case identification number: _____

Jurisdiction in which case was filed: _____

Outcome of the case: _____

DECLARATION:

I declare under penalty of perjury that the foregoing is true and correct.

Executed this _____ day of _____ (month and year) at _____

by _____

(signature of person responsible for submission of Bid/Proposal)